

DATASHEET

Professional Services

Klocwork Onboarding Packages

When you purchase Klocwork, we bundle in an onboarding package to ensure a successful experience and deployment right from the start by having our experts install and configure Klocwork for you.

We provide options to meet the needs of any organization or team — regardless of size. Services include:

- Klocwork Server Installation
- Build Server Installation
- Desktop Setup
- Team Education
- Advanced or Custom Enterprise Onboarding for DevOps customers and Continuous Integration

Klocwork Quick Start Onboarding

Our Team Starter pack — which includes 5 users, 1 build, and 1 portal — is the ideal choice for small teams and organizations, and our **Klocwork Quick Start Onboarding package** ensures correct installation and configuration of Klocwork components, along with a basic understanding of key product features.

Klocwork Quick Start Onboarding includes assistance with:

- Registering for downloads and support.
- Klocwork portal and license server installation on one machine (Basic or LDAP/Active Directory authentication).
- Klocwork Build Tools installation in one Build environment.

- Klocwork build specification creation for integration analysis of one application, such as KWinject, KWant, KWmaven, KWgradle, KWgradlew, KWandroid.
- Klocwork integration analysis commands (with default checkers).
- KWbuildproject, KWadmin load.
- Issue management – baselining issues.
- Klocwork Desktop Command line analysis — when also selecting Klocwork command line tools.
- Klocwork IDE plugin installation, and analysis using one or more of the following: Visual Studio, VS Code, Eclipse, Android Studio, IntelliJ IDEA, and CLion.
- Portal feature walkthrough explaining key features.
- Configuring checkers using industry-standard taxonomies.
- Walkthrough of standard built-in portal reports.

Klocwork Advanced Onboarding

DevOps customers have more rigorous onboarding needs and expectations. Our **Advanced Onboarding package (1- 15 users)** ensures correct installation and understanding of advanced features in DevOps environments.

We spend additional time covering topics from our Quick Start Onboarding to explore more of the nuanced features, as well as the pros and cons of certain approaches you might take when using Klocwork.

Klocwork Advanced Onboarding includes:

- Training for up to 15 of your license users.
- More build environments (2 environments).
- Klocwork portal project setup in a Continuous Integration environment.
- Temporary build environments (e.g., Docker containers).
- Issue management best practices.
- Compliance reports.

- Differential analysis for fast defect checking at code commit.
- A training session on Klocwork portal administration and project management.
- A training session on IDE plugin features and best practices.
- Jenkins plugin configuration and pipeline command walkthrough.
- Cross-project synchronization of issue citations.
- How to create custom taxonomies and analysis profiles.
- How to create custom roles for controlling permissions.
- Walkthrough of Web API.



Onboarding Packages	Quick Start Onboarding	Advanced Onboarding
Register for Downloads and Support	✓	✓
Klocwork Portal and License Server Installation	1 machine (Basic or LDAP/Active Directory Authentication)	1 machine (Basic or LDAP/Active Directory Authentication)
Klocwork Portal Project Setup in a Continuous Integration Environment	✗	✓
Jenkins Plugin Configuration and Pipeline Command Walkthrough	✗	✓
Klocwork Build Tools	1 Build Environment	2 Build Environments
Klocwork Build Specification Creation for Integration Analysis	1 Application	2 Applications
Temporary Build Environments (e.g., Docker Containers)	✗	✓
Klocwork Integration Analysis Commands (With Default Checkers)	✓	✓
Differential Analysis for Fast Defect Checking at Code Commit	✗	✓
Issue Management – Baselining Issues	✓	✓
Issue Management – Best Practices	✓	✓
Cross-Project Synchronization of Issue Citations	✗	✓
Klocwork Desktop Command Line Analysis (When Purchasing Klocwork Command Line Tools)	✓ (2 users)	✓ (15 users)
Klocwork IDE Plugin Installation and Analysis (Visual Studio, VS Code, Eclipse, Android Studio, IntelliJ IDEA, CLion)	✓ (2 users)	✓ (15 users)
Developer Training on Desktop Command Line and Relevant IDE Plugins, Including Best Practices (Visual Studio, VS Code, Eclipse, Android Studio, IntelliJ IDEA, CLion)	✗	✓ Slide Deck Included
Portal Feature Walkthrough	✓	✗
Klocwork Portal Administration and Project Management Training and Slide Deck	✗	✓
Configure Checkers Using Industry-Standard Taxonomies	✓	✓
How to Create Custom Taxonomies and Analysis Profiles	✗	✓
Walkthrough of Standard Built-In Portal Reports	✓	✓
Compliance Reports	✗	✓
How to Create Custom Roles for Controlling Permissions	✗	✓
Walkthrough of Web API	✗	✓

Custom Enterprise Onboarding

Schedule a preparatory meeting with one of our consultants to establish the scope and effort of your onboarding. Our model and approach provide flexibility and proven expertise for large, complex, or highly specialized cases.

Get Started Today

Deploy Klocwork with confidence! Our accomplished Services team is here for you to ensure a successful onboarding experience — getting you up and running quickly and optimally, according to best practices.

Contact us today to get started or to schedule a scoping call where we'll be happy to discuss your custom requirements.

We also offer a range of product training that pairs perfectly with your onboarding experience, as well as consulting services and solutions to help you integrate, migrate, audit your code or coding standards, and simplify compliance certification. Contact us for more information!

CONTACT US

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